# **GETTING STARTED**

# ScriptCenter<sup>®</sup>

**Express Prescription Pickup** 

1 Order your refills by calling (843) 484-2087. Select "Option 1 for ScriptCenter Pick-up Kiosk" as your pickup location.

2 At ScriptCenter select "Enroll". You will need one of your current prescription numbers to complete enrollment.

> Helpful tip! During Enrollment, you will have the option to create your User ID and PIN. You can also add your fingerprint and/or Military ID to use instead of your User ID. This makes logging in even easier!

SCRIPTCENTER LOCATION Hours: 0500-2000

Naval Hospital Beaufort 1 Pinckney Blvd, Beaufort, SC 29902 Building 1, 1st floor, North Wing, Room 1E101

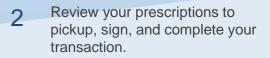
#### MAIN PHARMACY HOURS

Mon, Tue, Wed, Fri: 0800-1600 Thu: 0900-1600 Closed weekend and federal holidays

# PHARMACY

(843) 228-5404







Asteres Inc. 4110 Sorrento Valley Blvd. San Diego, CA 92121 MHS Military Health System

# Who can use ScriptCenter?

Active Duty, dependents, retirees, and all eligible DoD ID holders.

## Who fills my prescriptions and how do they get in ScriptCenter?

Prescriptions are filled by the pharmacy and loaded into ScriptCenter for you to pick up at your convenience.

# When will my prescriptions be ready in ScriptCenter?

Prescriptions will be ready in 3 business days.

# What if I forget my "Log In" ID or PIN?

You can recover your User ID or PIN by pressing "Forgot ID" or "Forgot PIN". If you need further assistance, please contact the Pharmacy. Remember, you can add your military ID or Fingerprint to use instead of your User ID to make logging in even easier!

Save this portion for your records.

Prescription Number: (need for one time for enrollment)

ID:

- PIN:

## Can I pick up all of my prescriptions from ScriptCenter?

Prescriptions requiring refrigeration must be picked up from the Main Pharmacy counter during pharmacy hours

#### Is a pharmacist available if I have additional questions?

Yes, call (843)228-5404 during pharmacy hours to speak with a pharmacist.

## How long will my prescriptions be available in ScriptCenter?

Prescriptions not picked up within 14 days will be returned to the pharmacy.

# **Does ScriptCenter follow patient** privacy rules?

Yes, ScriptCenter is fully compliant with HIPAA and DoD patient privacy policies. Your personal and medical information is always safe and secure.

## Is there a charge for using ScriptCenter?

No. ScriptCenter is a FREE service.

Remember: Prescriptions that require refrigeration must be picked up from the Main pharmacy during working hours

# Using ScriptCenter is Easy



"Log In" with one of three options



1. Fingerprint & PIN 2. Military ID and PIN 3. User ID & PIN



Review prescriptions to pickup

Sign on the screen and pick up (3) vour items

